

# CommScope Technical Support Contact Information

Global Technical Support	Broadband Networks Technical Support	Home Networks Technical Support
Telephone Call TAC for emergencies (Sev 1 and Sev 2)	+1-215-323-2345 (Global) 1-888-944-4357 (North America) +1-215-323-2346 (Spanish only)	
Customer Portal	<a href="https://mysupport.commscope.com">mysupport.commscope.com</a>	<a href="https://ask.arris.com">ask.arris.com</a>
E-Mail Repair (RMA)	<a href="mailto:TAC.helpdesk@commscope.com">TAC.helpdesk@commscope.com</a>	<a href="mailto:TAC.helpdesk@commscope.com">TAC.helpdesk@commscope.com</a>
E-Mail Tech Support	<a href="mailto:TAC.helpdesk@commscope.com">TAC.helpdesk@commscope.com</a> <a href="mailto:TechSupport.Europe@commscope.com">TechSupport.Europe@commscope.com</a> <a href="mailto:TechSupport.CALA@commscope.com">TechSupport.CALA@commscope.com</a> <a href="mailto:TechSupport.Asia@commscope.com">TechSupport.Asia@commscope.com</a>	<a href="mailto:homebroadbandsupport@commscope.com">homebroadbandsupport@commscope.com</a> <a href="mailto:homemediadevicesupport@commscope.com">homemediadevicesupport@commscope.com</a> <a href="mailto:homeassuresupport@commscope.com">homeassuresupport@commscope.com</a> <a href="mailto:homemediasoftwaresupport@commscope.com">homemediasoftwaresupport@commscope.com</a>
Live Chat	<a href="#">Chat Now</a>	N/A
Products	All products except CPE devices and CPE-related software	<ul style="list-style-type: none"> <li>CPE devices (modems, gateways, and set-top products)</li> <li>CPE-related software (ECO, EDGE, Andromeda, and KreaTV)</li> </ul>

Regional Tech Support Teams (Business Hours only, Broadband Networks Technical Support Only)	
Asia Pacific (APAC)	+86 755 2184 3500
Australia	1800 242664
Caribbean and Latin America (CALA)	+56 2 2678 4500
Europe, Middle East, and Africa (EMEA)	+1-215-323-2345
Japan	+81 3 5461 7320
Brazil	+55 11 98891 8547

TAC – International Numbers	
Brazil	0800 891 5314
Mexico	+52 55 4125 5432
Peru	0800 76 817
Argentina	0800 444 2987
United Kingdom	0808 234 5341