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Product Alert – EMS Wireless PC COBRA™ Controller

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We have recently discovered that the prior release of the PC COBRA™ Controller operating software that was shipped with the controller does not sufficiently enable changes to be made at the site in installation with multiple actuators involved.

A new version of this software is available to download from the web at <http://www.andrew.com/products/antennas/teletilt/ret-software.aspx> that resolves this issue.

The improvement needed specifically relates to the scan process and with how many attached actuators are shown. The change does not affect pre-set and/or correctly set antennas.

Andrew Wireless Solutions recommends PC COBRA Controller users who currently have the affected model noted below to check the software revision number shown in their controller.

Version numbers 2.0 and earlier need to be upgraded to the latest version number (Version 2.1). Please direct concerns to Philip Sorrells (see contact information shown below).

Andrew Wireless Solutions intends to discontinue this model from new production. Users that have unused controllers or wish to procure new controllers before the date of discontinuation are advised that the product specifications in this alert are in effect immediately. This product is being replaced with the ATC300-1000 heavy controller.

If you have any questions or require instructions and the software program to load into the controllers, please contact Andrew Corporation at bsatech@andrew.com or contact your local Andrew representative.

Affected Controllers are:

- PC-COBRA-19

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Note – EMS Wireless was acquired by Andrew Wireless Solutions in December 2006.