

WorkAssure[®] Forecast

WorkAssure[®] Field Solutions

Real Time Resource Management and Planning

FEATURES

- Improved on-time arrivals
- Automated quota from technician schedules
- Prioritizing labor to fulfil highest value work first
- Improve long term planning
- More accurate resource plans

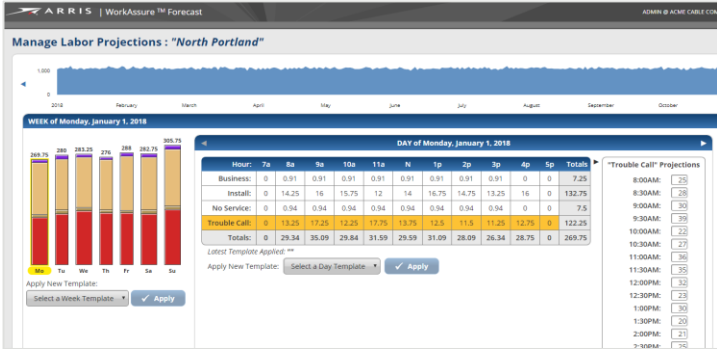


PRODUCT OVERVIEW

WorkAssure Forecast software provides resource management and planning capabilities of field service personnel, which take into account seasonality and real time schedule and resource adjustments. It works as a part of WorkAssure Field Solutions, or it can easily integrate, as a stand-alone product, with existing workforce management or scheduling systems.

WorkAssure Forecast easily integrates with and simplifies your billing system and helps you manage and plan resources based on annual headcounts. It automates skills-based workload balancing, avoiding complicated "points" systems.

WorkAssure Forecast is a quota management system that optimizes daily resource assignments and planning the future.

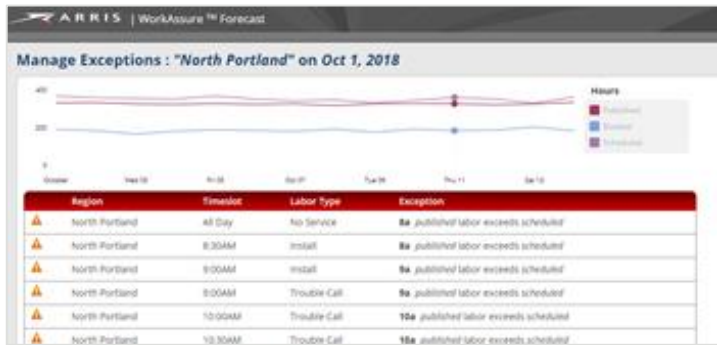


Plan the Future

Easily model and project quota through the coming months and years without the limits of technician schedules. Create and apply templated models to regulate slow or busy weeks and to include future holidays or company events.

Automate Today

Selectively automate your labor types and regions to translate scheduled technicians into available quota for your subscribers. Prioritize labor to direct skilled technicians to the work you value most.

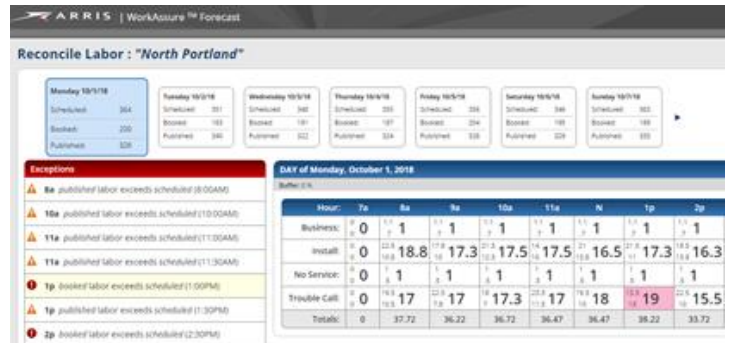


Reconcile Exceptions

Focus on the issues that need to be addressed and not what is already working. Quickly and easily discover quota that has exceeded projected or scheduled limits and target it for reconciliation.

Intuitive Interface

Easily identify and resolve quota issues by navigating across regions, days, and labor types to address under or over capacity scenarios that have been highlighted.



Flexible Integration

Integrates with any workforce management or scheduling system as well as any billing or booking application. The software simply needs to know what technicians are available, what skills they have, and where they are located through any API or data store. Pre-integrated with WorkAssure Field Solutions.

CUSTOMER CARE

Contact Customer Care for product information and sales:

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