Advisory Note

Optical Transceivers Support Guidelines

Highlights:

- Ruckus supplied optics have been carefully selected and tested to deliver the highest level of reliability and performance with Ruckus products.

- In order to ensure proper operation, it is required that all Ruckus systems utilize only Ruckus supplied optical transceiver components. Ruckus cannot guarantee Ruckus products will operate correctly with third party optical tansceivers.

- Only optical components available from Ruckus are authorized for use with Ruckus products. **Ruckus reserves the right to void warranty and service support offerings if optical transceiver components other than those supplied by Ruckus are used in the operation of Ruckus products.**

- If a product fault or defect occurs in the network, and Ruckus concludes that the fault or defect is not attributable to the use of third-party optical components installed by a customer or reseller, Ruckus will continue to provide support for the affected product under warranty or covered by a Ruckus support program. The nature of the defect or error identified by the Ruckus TAC is the key to determining Ruckus support obligations.

Ruckus optical products provide for the selection and implementation of the most appropriate and cost-effective optical transceivers to meet the needs of diverse network topologies. Ruckus has selected and tested the most reliable and high-performance optical transceivers available and warrant their availability, capacity, and performance when used in accordance with Ruckus operating guidelines and with Ruckus products.

Ruckus conducts extensive performance and reliability testing with advanced tools and instruments to ensure our transceivers provide the right mix of functionality and performance on all Ruckus products. We believe the speed, capacity, and reliability reflected in all Ruckus products is also provided in the optical components offered by Ruckus.

Please see the Ruckus optics datasheet (www.ruckusnetworks.com/optics) for full details and guidelines for identifying the specific optics supported by, and any restrictions that may apply to, individual product lines as well as minimum software requirements for optical support on Ruckus systems.